

Appendix 4 – Item: 2023-24 Period 5 Financial Performance Monitoring Report

Considered by Scrutiny & Overview Committee on 21 November 2023

| REC No. | SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPTED / PARTIALLY ACCEPTED / ALREADY IN PROGRESS / REJECTED (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (i.e. Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|--------------|--|--|---|---|---|--|---|
| SOC.18.23/24 | The Scrutiny & Overview Committee recommends that with the reintroduction of council tax enforcement, a meeting should be arranged with local advocacy organisations, such as the CAB and the South West London Law Centre, after a few months of operation to review the processes to ensure that the available support is reaching those who need it most. | Councillor Jason Cummings Resources | <p style="text-align: center;">Already in Progress</p> <p>The Revenues and Benefits Service has already met with CAB, South West London Law Centre & Money Advice and Pensions Service to advise that recovery will recommence for these residents and have stated to them that we will meet again after commencement to check how it is progressing. In addition, the CAB has agreed to come into Access Croydon on commencement to support residents affected.</p> | Allister Bannin, Director of Finance | None | N/A | N/A |
| SOC.19.23/24 | The Scrutiny & Overview Committee recommends that future iterations of the budget consultation are subject to independent review before publication. | Councillor Jason Cummings Resources | Accepted | Allister Bannin, Director of Finance | It may be necessary to commission an external review but the cost will be met from existing budgets | October 2024 | TBC |